

**HOUSE RULES  
MESSEZENTRUM SALZBURG GMBH (MZS)  
FN 67914z**

as of September 2020

- 1. Emergency Numbers**
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The fairground is a private area. The owner is Messezentrum Salzburg GmbH. It exercises the domiciliary rights alongside the respective organiser. The house rules and regulations of use apply to all persons entering, driving on or staying on the private premises of the MZS.

**1. Emergency Numbers**

Fire brigade 122  
Police 133  
Ambulance 144  
European emergency number 112  
First aid info-point of the respective fair/event

**2. Access to Premises**

Exhibitors, contract partners, construction companies can purchase permanent parking tickets from the organiser of the respective event or at the counter of the parking space management. These entitle the holder to unlimited entry, passage and stay during the construction, dismantling and fair/event period. The parking fees are binding according to the notice board at all entrances and exits.

**3. Staying on Premises**

Staying on the exhibition grounds is only permitted for the times and buildings specified by the admission ticket or an identification card.

Visitors must keep the admission tickets. Persons who are unable to prove their identity during their stay by means of a valid admission ticket or ID from the MZS/organiser may be turned away from the exhibition grounds.

**4. Staying of Minors**

Minors under the age of 14 may only enter the exhibition grounds if accompanied by a parent or guardian. Exceptions to this rule are only valid if they are explicitly posted at the entrances or ticket offices.

**5. Staying of Visitors**

The facilities open for event visitors must be used with care and consideration. Visitors may not enter or put into operation any other facilities and installations. Exhibition stands may only be entered in the presence of stand personnel. Event visitors must leave the event and the premises at the end of the opening hours.

**6. Photography, Filming, Drawing**

Photography, filming and drawing on the entire exhibition grounds and in the halls/Salzburgarena, in particular of the exhibits and events, is only permitted to persons who have been approved for this purpose by the organiser and who are in possession of a valid ID issued by the organiser.

**7. Video Surveillance**

Please note that the exhibition premises are video monitored.

**8. Smoking**

Smoking is generally prohibited in MZS buildings. Smoking areas are indicated with corresponding signs.

**9. Security Check**

Depending on the nature of the event, it may be prohibited to bring bags and similar items into the event. For security reasons, bags and similar items and clothing such as coats, jackets and capes as well as vehicles may also be checked for their contents.

#### **10. Weapons and Dangerous Objects**

Weapons or objects considered as weapons may not be brought to or used on the premises. Exceptions to this rule are only valid if expressly posted at the entrances and box office at certain events.

#### **11. Dogs and other Animals**

Dogs and other animals may not be brought onto the premises or buildings. Exceptions apply only if expressly posted at the entrances and box office. In the event of an exception, dogs must always be kept on a leash and muzzled.

#### **12. Safety Instructions**

The instructions of the building services or the exhibition management, as well as those of the security and supervisory staff, must always be followed.

#### **13. Safety and Hygiene Measures**

The currently valid safety and hygiene measures of Messezentrum Salzburg GmbH must be observed and are available at: [www.messezentrum-salzburg.at](http://www.messezentrum-salzburg.at) or displayed on site.

All persons authorised to stay at the exhibition grounds are responsible for observing the recommended hygiene measures regarding the spread of infectious diseases by the Salzburg provincial government and the Austrian federal government.

Persons who do not adhere to the general protective measures may be turned away from the exhibition grounds by the owner of the premises/organiser or their authorised persons.

#### **14. Opening Hours**

##### 14.1. Assembly and Dismantling Times

The assembly and dismantling work can be carried out at the times specified in the contract. Early assembly or extended dismantling can be requested. The approved times are subject to a fee (see the service folder of the organiser).

For reasons of general safety on the exhibition grounds, the halls and the exhibition grounds shall remain closed outside these times. After the official end of construction, only final stand construction work within the exhibitor's own

exhibition space is permitted. The visitor aisles must be cleared by this time.

##### 14.2. Event Duration

During the event, the halls will be opened one hour before the start of the fair and closed one hour after the fair ends. MZS/the organiser reserves the right to make special arrangements. Exhibitors who, in justified individual cases, have to remain at their stands beyond this time require special written permission from the MZS/organiser.

#### **15. Ban on Vehicular Access to all Halls**

All trucks and cars are generally prohibited from entering the halls.

Vehicles may only enter the halls with special permission.

#### **16. Violation of the House Rules**

In the event of any violation of the house rules of Messezentrum Salzburg GmbH, persons may be turned away from the exhibition grounds and/or be subject to a ban on entering. Any tickets purchased will not be reimbursed in such cases.

Messezentrum Salzburg GmbH  
As of: September 2020